



**GOETHE
INSTITUT
MAX MUELLER
BHAVAN**

FREQUENTLY ASKED QUESTIONS ABOUT OUR COURSES

What is the process for the course registration?

The registration for the A1-C2 level courses is on first-come-first served basis via Webshop on our website. The courses can be booked and the payment can be done online.

Are there any particular qualifications required to join the courses?

There is no particular qualification required to join the courses.

The minimum age criteria to join the courses is 17 years and above.

For Young Learner's Courses: 13 Years and above

Level Assessment Test

Students having prior knowledge of German and desiring to join a higher-level course or students with a gap of more than six months from their last Goethe-Examination have to take the level test prior to the registration. Placement in higher course levels is based on the result of the level test conducted.

What are the course formats?

Our courses are available in various formats, learning intensities and time slots. . Please check the available course levels and formats at the time of registration on our website.

Formats

- Classroom learning
- Online learning
- Blended learning

Intensity

- Extensive: upto 9 lessons of 45 minutes each every week
- Intensive: 10-15 lessons of 45 minutes each every week
- sSperintensive: 16+ lessons of 45 minutes each every week

What is a blended learning course?

The classes take place on weekdays (12 weeks) as well as on weekends (20 weekends).

You will learn just as much in a blended learning course as in one of our intensive or extensive courses. The learning time per week is divided into two equal parts:

-Offline group classes

-Independent online learning: learning on the Moodle platform of the Goethe-Institut

Independent Online Learning

50% of a blended learning course consists of independent online learning. You will have access to our online platform, where you will find the online portion of the course. This section of online learning includes engaging learning activities, online flash cards to study vocabulary, and summary sheets of all important grammatical structures and phrases you will encounter.

Your instructor will assign weekly exercises intended to be completed at your own pace within a given week. These exercises will prepare you for your scheduled online live sessions / Face-to-face classes in which you will get to interact your coursemates and teachers.

-The learning material used for these classes is especially designed course material adapted for blended learning.

What are the technical requirements for online sessions?

For attending the online live sessions, you will need the following:

- Computer / Laptop / Tablet / Smart phone
- Internet connection
- Headphones with mic

Is the Fee same for the online an offline courses?

Yes, the fee is same.

What would be the mode of payment?

The courses can be booked and the payment can be done online via Webshop on our website using Master and Visa Credit cards enabled for international transactions.

Is study material included in the course fee?

No, the course study material has to be purchased separately. However the learning material for blended learning and 20/80 courses is included in the course fee.

We have a book shop at our Premises, where the prescribed course books can be purchased. Alternatively the books can also be ordered directly with Goyal Publishers, who are providing home delivery service to deliver the books for a nominal delivery charge.

(For ordering books please refer to the PDF under Contact and Enrolment)

Are the teachers native Germans or Indians?

The teachers here at Max Mueller Bhavan are Indians as well as native Germans.

Do you also provide the demo classes / trial sessions?

We are pleased to inform you that we regularly providing you a free trial session for beginners online via Zoom. You are requested to please follow our website and social media for dates and timings.

Can I still attend a course, if I don't live in Delhi NCR?

Yes, you can attend our online live courses from anywhere.

Can I cancel or change my booking?

In case of cancellations following deductions are applicable:

- a) Up to 4 weeks before beginning of course 10% of course fee
- b) Up to 1 week before beginning of course 20% of course fee
- c) Up to 1 day before beginning of course 30% of course fee
- d) After course begins 100% of course fee.

Cancellations must be submitted in writing and refunds shall be initiated within 30 days after receipt of the written cancellation request.

If enrolments are insufficient on the starting date, the Goethe-Institut / Max Mueller Bhavan reserves the right to cancel or postpone the course. In this case we will offer the participants the opportunity to move to another course or to receive a full refund of the course fee.

Regarding any changes in the booking, we would request you to please write to: registration-delhi@goethe.de

LANGUAGE COURSES & EXAMINATIONS

Telephonic / walk-in counselling:

Mon to Fri: 10 am – 1 pm & 2 – 6 pm

Mob: +91 7291078599/ 8929625471

Telephonic counselling:

All Saturdays except on holidays: 10 am – 1:30 pm & 2 – 6 pm

Mob: +91 8929625471

Language office

Mon, Wed, Fri: 10 am - 12:30 pm / 2 - 4:30 pm

Email: languagecourses-delhi@goethe.de

www.goethe.de/delhi