



German Courses – Terms and Conditions

Goethe-Institut Israel

www.goethe.de

**GOETHE
INSTITUT**

Sprache. Kultur. Deutschland.

Registration procedure

Registration for German courses is available at the times and deadlines specified, via online registration form at [Online Registration Form German Courses - Goethe-Institut Israel](#), by phone or via email to courses-israel@goethe.de.

Registration is valid only after the Goethe-Institut Israel has received valid means of payment (e.g. credit card details)

Only those registrations that are received in due form and time - and provided that there are sufficient places available - will be considered. As a rule, the chronological order of payment is decisive for this.

The Goethe-Institut Israel maintains sole discretion regarding decisions about participation in any of its courses. The Goethe-Institut Israel is not legally obliged to enroll any participant to their requested course.

Participants without prior knowledge of German will be enrolled to a course on level A1.1.

Participants with prior knowledge of German are requested to take a placement test and will be assigned to the corresponding course level.

Fees

The course fee is the noted price and any discounts applicable upon registration. Unless otherwise specified, textbooks are not included in the course fee.

Payment terms

The course fee may be paid by credit card or in cash. Payment must be submitted within the payment schedule specified by the Goethe-Institut Israel.

Discounts

Price discounts are available for pupils, students at grade school or university, IDF soldiers in mandatory service, those serving within National Service, disabled individuals, pensioners, family members (of first kin) enrolling for studies in the same semester as well as participants beginning the fifth consecutive course.

Number of participants

The maximum number of participants in classroom courses is 16, for online courses 14. The minimum number of participants for all types of courses is 8. The Goethe-Institut Israel reserves the option to cancel any proposed course if the minimum number of participants has not been reached upon the end of the registration period. In such cases, we will make every effort to offer an alternative course. Should the Goethe-Institut Israel cancel a course, participants will receive a full refund of the course fee. Any further claims are excluded.

Age

Our standard courses are open to participants aged 16 or older. We also offer designated courses for young people from 12 to 16 years.

Placement Test

The placement test is used solely to assign participants with prior knowledge of German to the appropriate course and does not constitute any confirmation of language proficiency.

Reassigning Classes

Reassignment into another class for unspecified reasons will be allowed only under extraordinary circumstances and up to the second course meeting at the latest. After that, reassignment will not be possible.

Cancellation and Refund

Any request to cancel participation in the course must be submitted in writing to the course administration of the Goethe-Institut Israel at courses-israel@goethe.de and must be confirmed by them in writing. Any cancellation request is valid only upon confirmation via return mail from the administration.

If the participant cancels between 14 days to 48 hours prior to the start of the course, the Goethe-Institut Israel will charge a cancellation fee of 100 Shekels.

If the participant cancels between 48 hours prior to the first meeting and up to 24 hours after the second course meeting, the Goethe-Institut Israel will retain 40% of the course fee.

If the participant cancels later than 24 hours after the second course meeting, the Goethe-Institut Israel will retain the course price in full (100%). The paid course fee cannot be used for another course at a later date.

Textbooks are non-refundable.

Confirmation of Participation

At the end of the course, a confirmation of participation is issued given a constant participation attendance. The confirmation of participation is issued only if the participant has attended at least 75% of the meetings in classroom courses. For online courses, attendance of at least 75% of the online meetings is required, as well as completion of at least 75% of the online tasks and assignments.

The Goethe-Institut Israel reserves the right to decide whether a participant can continue to the next course level

Complaints

Any complaints regarding courses must be directed to the Head of the Language Department at the Goethe-Institut Israel.

Participant Obligations

All participants are required to adhere to the rules of conduct at the Goethe-Institut Israel.

Data Protection

The Goethe-Institut collects, processes and uses the participants' personal data for the purpose of fulfilling the contract between the parties as well as according to the legal permission and according to the consent regarding the legal protection of data protection given to the Goethe-Institut. Additional details may be found in the Goethe-Institut's [data protection rules](#).

Liability

The Goethe-Institut and its employees' liability is restricted to incidents of intent and gross negligence. The Goethe-Institut is not responsible for failure to provide services due to force majeure (i.e. natural disasters, fire, flood, acts of war, official directives and any other circumstances that are beyond the control of the parties to this contract).

Jurisdiction

The jurisdiction for any claims under this agreement lies within the municipality of Tel Aviv.

Severability Clause

Should individual terms of this agreement become ineffective, the validity and content of the other terms is not affected. Any inapplicable parts shall be replaced with legally authorized phrasing as close as possible in content and economic implications to the terms that have been removed.

Binding Principles

Updated information regarding dates, course fees, etc. shall be published on the homepage of the Goethe-Institut Israel.

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